



Atlas Agent Guide

Complete Guide to Container and Tracking Programs

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Why Container Solutions Are Crucial for the Future of Moving

Atlas Van Lines offers versatile container solutions to meet clients' evolving needs, providing flexibility, convenience, and reliable delivery times. Their system ensures secure and efficient moves, accommodating sizes from small apartments to large estates. By integrating these solutions, you can enhance your service offerings and provide clients with a seamless, stress-free moving experience.

Key Points

- ✓ **Flexible Options:** Atlas Van Lines offers traditional and container-based moving solutions.
- ✓ **Secure Containers:** Ensures belongings are protected from damage during transit.
- ✓ **Reliable Delivery:** Streamlined schedules and precise delivery dates reduce uncertainties.
- ✓ **Scalable Services:** Accommodates moves of all sizes.
- ✓ **Enhanced Client Experience:** Professional handling and tailored solutions ensure smooth transitions.

In a marketplace dominated by containerized solutions like PODS and Cubelt, Atlas Van Lines Containers are key to maintaining and growing your market share.



Competitive Advantage

In an era defined by constant innovation and technological advancement, Atlas Van Lines is committed to leading the way in the moving industry. With a commitment to providing unparalleled solutions for long-distance moves, Atlas is pleased to introduce cutting-edge initiatives tailored to meet the diverse needs of clients, including a full line of shipping containers and shipping tracking solutions for every move.



Tailored Container Solutions: Enhancing Every Move

Our focus is on container solutions, available in different sizes to offer moving and storage choices that cater to all customers, whether they live in spacious homes, condominiums, or studio apartments. These containers give our agency network a competitive advantage by offering customized solutions, bringing multiple benefits to you and your customers.


Benefits for Agents

- ✓ Operational predictability/control
- ✓ Booker and OA commission
- ✓ Booker's ability to up-sell
- ✓ Cargo protection built into the tariff
- ✓ Specific load/unload compensation
- ✓ Expedited delivery
- ✓ Easy storage-in-transit
- ✓ Premium-priced alternative to Atlas-to-Haul and Self-Haul Services

Benefits for Customers

- ✓ Expedited transit times
- ✓ Shipment tracking capabilities
- ✓ Safe and reliable with valuables locked and sealed
- ✓ Date-specific pick-up and delivery
- ✓ Professional quality service
- ✓ Available in major cities in Canada
- ✓ Small shipment service (under 6,000 lbs.)

Affinity Vaults

	CAPACITY	2,000 LBS
	SPECS	L: 87" W: 92" H: 100"
	TARIFF	521-03
	AVAILABLE	<div><div><ul style="list-style-type: none">✓ Vancouver, BC✓ Victoria, BC✓ Calgary, AB✓ Edmonton, AB✓ Regina, SK✓ Saskatoon, SK✓ Winnipeg, MB✓ Barrie, ON✓ Cambridge, ON✓ Kingston, ON✓ London, ON</div><div><ul style="list-style-type: none">✓ North Bay, ON✓ Oshawa, ON✓ Ottawa, ON✓ Thunder Bay, ON✓ Toronto, ON✓ Montreal, QC✓ Quebec City, QC✓ Halifax, NS✓ Fredericton, NB✓ Moncton, NB✓ St. John's, NFL</div></div>






World-Class Container

	CAPACITY	1,200 LBS
	SPECS	L: 90" W: 60" H: 94"
	TARIFF	87-02
	AVAILABLE	<ul style="list-style-type: none">✓ Vancouver, BC✓ Calgary, AB✓ Edmonton, AB✓ Regina, SK✓ Saskatoon, SK✓ Winnipeg, MB✓ Toronto, ON
		NOTE: World-Class Container services a 25-mile radius around the following city centers: Vancouver, Calgary, Edmonton, Regina, Saskatoon, Winnipeg, Toronto, and Montreal.







Wood Lift Van

	CAPACITY	900 LBS
	SPECS	L: 87" W: 47" H: 87"
	TARIFF	521-04
	AVAILABLE	<div><div><ul style="list-style-type: none">✓ Vancouver, BC✓ Victoria, BC✓ Calgary, AB✓ Edmonton, AB✓ Regina, SK✓ Saskatoon, SK✓ Winnipeg, MB✓ Oshawa, ON</div><div><ul style="list-style-type: none">✓ Ottawa, ON✓ Toronto, ON✓ Montreal, QC✓ Quebec City, QC✓ Halifax, NS✓ Fredericton, NB✓ Moncton, NB✓ St. John's, NFL</div></div>

Please Note: Other locations may be serviceable through spot rate pricing. Contact Atlas Operation for more information.



Sofa Box



	CAPACITY	380 LBS
	SPECS	L: 100" W: 40" H: 45"
	TARIFF	521-04
	AVAILABLE	<div><div><ul style="list-style-type: none">✓ Vancouver, BC✓ Victoria, BC✓ Calgary, AB✓ Edmonton, AB✓ Regina, SK✓ Saskatoon, SK✓ Winnipeg, MB✓ Oshawa, ON</div><div><ul style="list-style-type: none">✓ Ottawa, ON✓ Toronto, ON✓ Montreal, QC✓ Quebec City, QC✓ Halifax, NS✓ Fredericton, NB✓ Moncton, NB✓ St. John's, NFL</div></div>



Please Note: Other locations may be serviceable through spot rate pricing. Contact Atlas Operation for more information.



D Container












	CAPACITY	260 LBS
	SPECS	L: 58" W: 42" H: 45"
	TARIFF	521-04
	AVAILABLE	<div><div><ul style="list-style-type: none">✓ Vancouver, BC✓ Victoria, BC✓ Calgary, AB✓ Edmonton, AB✓ Regina, SK✓ Saskatoon, SK✓ Winnipeg, MB✓ Oshawa, ON</div><div><ul style="list-style-type: none">✓ Ottawa, ON✓ Toronto, ON✓ Montreal, QC✓ Quebec City, QC✓ Halifax, NS✓ Fredericton, NB✓ Moncton, NB✓ St. John's, NFL</div></div>



Please Note: Other locations may be serviceable through spot rate pricing. Contact Atlas Operation for more information.














Depot Locations

LOCATION	CONTAINER AVAILABILITY	UNAVAILABLE
 Vancouver, BC	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Victoria, BC	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Calgary, AB	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Edmonton, AB	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Regina, SK	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Saskatoon, SK	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Winnipeg, MB	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Barrie, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container
 Cambridge, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container
 Kingston, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container
 London, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container

*PLEASE NOTE: WCC services a 25-mile radius around the following city centers: Vancouver, Calgary, Edmonton, Regina, Winnipeg, Toronto, and Montreal.



Depot Locations Cont.

LOCATION	CONTAINER AVAILABILITY	UNAVAILABLE
 North Bay, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container
 Oshawa, ON	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Ottawa, ON	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Thunder Bay, ON	Affinity Vaults	WCC, Lift Vans, Soft Box, D Container
 Toronto, ON	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Montreal, QB	Affinity Vaults, Lift Vans, Soft Box, D Container, WCC*	
 Quebec City, QB	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Halifax, NS	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Fredericton, NB	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 Moncton, NB	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC
 St. John's, NFL	Affinity Vaults, Lift Vans, Soft Box, D Container	WCC

*PLEASE NOTE: WCC services a 25-mile radius around the following city centers: Vancouver, Calgary, Edmonton, Regina, Winnipeg, Toronto, and Montreal.

Pricing and Registration

The containerization program is easy to use, and that is reflected in our pricing structure and registration process. **The steps are as follows:**

Tariff 521-03: Affinity Vault

Tariff 521-04: Lift Vans / Sofa Box / D Container

Tariff 87-02: World-Class Containers (WCC)

All tariffs can be estimated and registered directly in AtlasNet. This is done by selecting the appropriate tariff based on the container. Next, determine the number of containers as needed based on the amount of household articles to be shipped. Enter those in the appropriate sections.

If packing is needed or additional services are upsold, follow the prompts in the AtlasNet Estimating Application to add the charges in.

Once the customer has confirmed the booking, you can roll the order to registration in AtlasNet.

Please Note: After a WCC shipment is registered, the booker must complete the container information in the Edit Shipment screen of AtlasNet. The following information must be selected:

- Select Move Type
- Select the Containerized Box located under the “Extra Information” section



Load and Unload Compensation

The following tables indicate what the OA and DA agents will be paid for load/unload when the shipment is registered as one of the following containers:

Load Rates

CONTAINER	1	2	3	4	5
Affinity Vaults	\$781	\$907.50	\$1,034	\$1,413.50	\$1,603.25
Lift Vans	\$781	\$907.50	\$1,034	\$1,413.50	\$1,603.25
WCC	\$450	\$700	\$900	Spot Pricing	Spot Pricing

Unload Rates

CONTAINER	1	2	3	4	5
Affinity Vaults	\$676.50	\$803	\$1,023	\$1,245.75	\$1,372.25
Lift Vans	\$676.50	\$803	\$1,023	\$1,245.75	\$1,372.25
WCC	\$600	\$900	\$1,100	Spot Pricing	Spot Pricing

Please Note: The booker and OA can add additional rates for loading WCC containers. If OA services are required, the booker must contact the OA for additional load rates.

If Atlas Operations decides to third party a small shipment or overflow into a container, the regular 3rd party load/unload rates apply.



Booking Agent Responsibilities

The booker is responsible for ensuring the depot location is applicable to the container. Depending on the container, they can only be used on shipments between the current depots. If the origin or destination is not between the depot cities, the booker must get explicit permission from the Origin Agent and/or Destination Agent to ensure pick-up or delivery is possible. Associated surcharges must be included within the estimate.

The booker is responsible for ensuring the Destination Agent can deliver the order within the client's required time frame. Once the Destination Agent has received the shipment, they will contact the shipper to arrange the customer's final delivery date.

A copy of the estimate must be sent to the Destination Agent. If "Guaranteed Delivery" is required, the booker MUST receive written confirmation from the Destination Agent that they have acknowledged and agreed to the guaranteed delivery date.

If the booker is not the Origin Agent, it is essential to confirm that the Origin Agent can load and has the appropriate resources to do so.

Once a WCC shipment is registered, the booker must complete the container information in the Edit Shipment screen of AtlasNet. The following information must be selected:

- ✓ Select Move Type
- ✓ Select the Containerized box located under the "Extra Information" section



Please Note:
If using the container
program on a
government move, all
government procedures
still apply.

Origin Agent Responsibilities

Load Date - The Van Operator Is To:

- ✓ Ensure there are an appropriate number of containers (in fit condition) and appropriate materials for the shipment's safe wrapping, loading and transportation.
- ✓ Record the hauling information of the shipment loaded direct into the containers. Container and seal numbers for both vaults and WCC must be recorded on the Bill of Lading and the Containerization tab found in AtlasNet Edit Shipment screen.
- ✓ Ensure the containers are loaded onto the unit correctly and sealed. The client may use their own lock(s), or the mover may use a metal seal and record the number.
- ✓ Ensure all equipment required to load the shipment successfully is on board, i.e. Walkboard, tools, dollies, etc.
- ✓ Ensure that an inventory of the goods being loaded is labelled properly with Atlas registration number, container count, and the Destination Agent's name and address.
- ✓ Ensure all pertinent documents, as per Atlas Van Lines Canada policies, are fully completed and signed by the customer.
- ✓ Fill out the container control document, recording condition and equipment content.

Identification Documents For Shipping Containers

Each shipping container must have the carrier Bill of Lading attached/affixed in a prominent, easily accessible location for scanning/identification. Please clearly indicate the Destination Agent's name and address.

It is also recommended to identify the number of shipping containers for each shipment. For example, 1of3, 2of3, 3of3. This will assist in the prevention of missing shipping containers from a shipment.

The Origin Agent is responsible for taking pictures of the loaded containers and uploading them into Inventory Manager in AtlasNet.

Securing

Containers must be banded to prevent shifting of goods and opening of the containers during transit.

Supply

Participating agents must provide an adequate supply of approved containers in correlation with the capacity.

Please Note:
If using the container program on a government move, all government procedures still apply.



World-Class Container Requirements

In AtlasNet, the Origin Agent is required to fill out the Container Information. This section can be found on the Edit Shipment Screen, under Shipment Links, select Container Info.

Container Info Example:

- ✓ Select move type WC300
- ✓ Enter 90 x 60 x 94 as dimensions
- ✓ Gross Weight (Gross = Estimated Weight – Tare Weight [700lbs])
- ✓ Container ID #
- ✓ Click Save and then Get Shipment
- ✓ Select the Yes or No box that indicates any containers loaded at residence
- ✓ When the container is loaded and ready to be moved, select the “Ready for Pickup” box and email Brad Skinner bskinner@atlasvanlines.ca to ensure Atlas Operations is informed

Please Note: All WCC shipments still require scaling if not registered as a flat rate.



Oversized Items and Storage

In the event there are items that will not fit into the container, the customer is to be advised that there will be extra charges to ship the oversized items. If the customer agrees with the charges, the items will be shipped using an alternative method to accommodate that item.

The Origin Agent is required to get a quote from Atlas Operations for this service and add a DA delivery charge. This includes ladders, canoes, motorcycles, ATVs, etc.

Special Items

- ✓ Mattress/Box Springs are bagged in a 5mm minimum bag.
- ✓ Use laydown wardrobes instead of upright wardrobes.
- ✓ All upholstery will be shrink-wrapped and padded.
- ✓ TV Cartons are mandatory.
- ✓ Standard non-admissible list applies.
- ✓ No shipping of jewelry, coins, stamps, or other high-valued items allowed.

Storage

If a shipment requires storage beyond the approved amount of time, it will be delivered to an LTS warehouse. LTS charges will apply based on the storage agent's local LTS warehouse handling and long-term storage.


Once a WCC container reaches its destination, the client has five business days to accept delivery. After 5-day business days, a charge of \$50 per container per week will apply. This storage money will go to the DA to cover warehouse costs.



Destination Agent Responsibilities

Destination Agent Responsibilities

- ✓ Ensure COD collection has been completed.
- ✓ Contact the customer to finalize the delivery and unpack.
- ✓ Upon receipt of the containers from the Third-Party hauler, all damage to any of the containers must be indicated on the Third-Party Bill of Lading. The delivery driver needs to sign a copy of the damages, including pictures of the damaged container, and scan the images.
- ✓ Confirm the container and seal numbers with the third-party hauler's Bill of Lading. If a seal has been broken, the seal number and container number must be indicated on the Third-Party hauler's Bill of Lading. All broken seals must be reported to Operations and Claims right away.
- ✓ Complete the Container Control Sheet and scan it into images.
- ✓ When receiving transferred vaults into a warehouse, a vault report must be scanned into "Images," and AtlasNet must be updated.
- ✓ Ensure the delivery crew has the proper equipment to unload and deliver the shipment safely.
- ✓ When the shipment is delivered to the customer's residence, the driver must take duplicate carbon copies of the Bill of Lading and Inventories to the customer's residence. Have the customer sign both copies. Leave one with the customer, and the other copy will be returned to the Destination Agent.
- ✓ Ensure that all pertinent documents, per Atlas Van Lines Canada policies, are completed, signed, and scanned into images.
- ✓ The Destination Agent is responsible for taking pictures of the open containers and uploading them into Inventory Manager in AtlasNet.



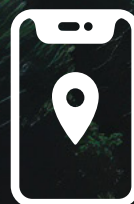
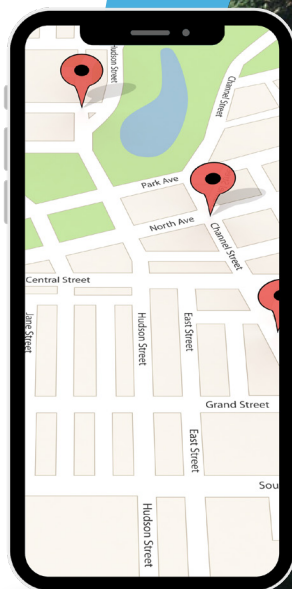
Please Note:
If using the container
program on a
government move, all
government procedures
still apply.

Third-Party Tracking

Enhance Customer Satisfaction With Streamlined Tracking Solutions

We strive to continuously enhance our customers' moving experience, so we're excited to introduce cutting-edge shipment tracking solutions. For enhanced visibility, customers can now add third-party tracking tools like Apple AirTag and Samsung Galaxy SmartTag. While Affinity Vaults and WCC containers have built-in internal tracking capabilities, these additional options provide even more flexibility.

With a diverse range of options available, we're dedicated to helping you select the perfect tracker to meet your client's needs. Our goal is to ensure a seamless setup process and provide ongoing support, empowering you to deliver unparalleled service and options to our valued customers.



Third-Party Tracking Capabilities

Overview

Atlas Canada is excited to offer cutting-edge shipment tracking solutions to ensure our clients a seamless and stress-free moving experience. It is crucial to thoroughly explain the tracking process to your clients, enabling them to select the most suitable product, seamlessly navigate through the setup process, and implement best practices for efficient tracking.

Shipment Tracking: Choosing the Right Tracker

Atlas Recommends these Top Two Industry Leading Product Offerings and Manufacturers:

1. Apple AirTag (Starting at \$39.00)

- Compatible with all Apple devices.
- High-precision tracking capabilities for accurate location information.
- Apple AirTags sends a secure Bluetooth signal that nearby devices can detect in the 'Find My' app.



2. Samsung Galaxy SmartTags (Starting at \$27.99):

- Compatible with all Samsung and Galaxy devices.
- Offers an extended Bluetooth range for reliable tracking.
- The device utilizes Bluetooth with a wide range of reliable tracking for the user to locate any object attached to the SmartThings mobile app.



Note: Tile devices are not recommended as a solution due to inconsistent tracking performance over extended distances.

Setting Up a Third-Party Tracker

Purchase and Registration:

- Select the preferred tracker based on individual needs.
- Register the device through the respective app on the client's smartphone.

NOTE: Each agent must purchase the tracking devices and incorporate the cost into the client's overall moving expense.

Real-time Tracking:

- Download the appropriate app based on the tracker and monitor the shipment's location.
- Receive instant notifications and updates throughout the move.

Best Practices for Placing Trackers:

1. **Purchase:** Each agent must purchase the tracking devices and incorporate the cost into the overall moving expense for the client.
2. **Retailers:** Purchase direct from Apple, Samsung, Amazon or your local electronics store.
3. **Placement:** Place the tracker in a central location within the shipment, preferably the "set-up carton," to ensure optimal signal transmission.

4. **Secure Attachment:** Attach the tracker securely to an interior part of the shipment using zip ties or other secure methods.
5. **Protect from Extreme Conditions:** Shield the tracker from extreme temperatures, direct sunlight, and moisture. Note: The Apple AirTag and the Samsung Galaxy SmartTag are water resistant – see manufacturer information for more details.
6. **Communication:** Inform the Professional Van Operator and helpers about the tracker's presence and location during the shipment. This will help ensure they handle the tagged items appropriately, avoiding unintentional damage.
7. **Test Before Departure:** Conduct a brief test of the tracker's functionality before the shipment departs. Identifying any issues in advance allows for troubleshooting and resolution, preventing potential tracking disruptions during transit.



Key Product Limitations: Apple AirTag

Tracking a product via an Apple AirTag has several benefits, but there are notable limitations as well. Here are the top three limitations:

Apple AirTag Limitations

(Please inform the client to visit the manufacturer's website for full details and information on this product)

1. Dependence on Apple Devices and Network:

- **Limited Coverage:** AirTags rely on the Find My network, which consists of Apple devices. In areas with few Apple devices, such as rural locations or less populated regions, tracking accuracy and reliability decrease significantly.
- **Apple Ecosystem Requirement:** To use AirTags, you need an Apple device (iPhone, iPad, or Mac). This limits accessibility for users who do not own Apple Products.

2. Privacy and Security Concerns:

- **Stalking and Unwanted Tracking:** AirTags can be misused for tracking individuals without their consent. Apple has implemented alerts and notifications to mitigate this risk, but these measures may not be foolproof.
- **Notification Delays:** If someone unknowingly carries an AirTag that does not belong to them, they might not receive an alert immediately. This delay can vary, providing a window of time during which unwanted tracking could occur without detection.

3. Battery Life and Maintenance:

- **Battery Replacement:** AirTags have a user-replaceable battery that typically lasts about a year. However, users need to remember to replace the battery, or the AirTag will become inactive.
- **Maintenance:** Regular maintenance and checks are necessary to ensure the AirTag is functioning correctly. If the battery dies or if the device malfunctions, the tracking capability is lost until the issue is resolved.



Key Product Limitations: Samsung Galaxy SmartTag

Tracking a product via a Samsung Galaxy SmartTag has several benefits, but there are notable limitations as well. Here are the top three limitations:

Samsung Galaxy SmartTag Limitations

(Please inform the client to visit the manufacturer's website for full details and information on this product)

1. Dependence on Samsung Devices and Network:

- **Limited Coverage:** Galaxy SmartTags rely on Samsung's SmartThings Find network. Similar to AirTags, in areas with fewer Samsung devices, tracking accuracy and reliability can suffer.
- **Apple Ecosystem Requirement:** To use SmartTags, you need a Samsung device. This restricts the utility for users who do not own Samsung products

2. Privacy and Security Concerns:

- **Stalking and Unwanted Tracking:** SmartTags also have potential for misuse in tracking individuals without their consent. While Samsung provides measures to detect unauthorized tracking, these may not always be immediate or effective.
- **Notification and Detection Issues:** Delays in notifying someone that they are being tracked by an unauthorized SmartTag can occur, similar to the AirTag, allowing potential misuse.

3. Battery Life and Maintenance:

- **Battery Replacement:** Like AirTags, SmartTags have a replaceable battery that lasts several months to a year, depending on usage. Users must remember to replace the battery to maintain functionality.
- **Maintenance:** Ensuring the SmartTag is operational requires periodic checks. If the battery depletes or if there is a malfunction, the tracking capability is compromised until the issue is addressed.



FAQ's

1. **Can I track my furniture shipment with Atlas Canada using an Apple AirTag or Samsung Galaxy SmartTag?**

Answer: Yes, you can use both Apple AirTag and Samsung Galaxy SmartTag to track your furniture shipment with Atlas Canada. Simply attach the AirTag or SmartTag securely to your furniture or shipment container. The tracking device will utilize the respective networks (Apple's Find My network for AirTag and Samsung's SmartThings Find network for SmartTag) to provide location updates. However, coverage and accuracy depend on the presence of compatible devices within the vicinity of the shipment during transit.

2. **How accurate is the tracking, and what are the limitations I should be aware of?**

Answer: The accuracy of tracking largely depends on the density of Apple or Samsung devices around the shipment. In urban areas with a high concentration of these devices, the tracking accuracy is usually quite good. However, in rural or less populated areas, the accuracy may decrease due to fewer devices available to relay the location. Additionally, both devices rely on periodic pings from nearby compatible devices to update their location, which might not be real-time but generally provides a reasonable approximation of the shipment's location.

3. **What do I need to do to ensure continuous tracking throughout the shipment process?**

Answer:

- **For Apple AirTag:** Ensure that the AirTag is properly activated and linked to your Apple ID before attaching it to your shipment. Regularly check the battery status and replace it if needed, as the battery typically lasts about a year. You can monitor the AirTag's location through the Find My app on your Apple device.
- **For Samsung Galaxy SmartTag:** Similarly, activate the SmartTag and link it to your Samsung account before attaching it. Monitor the battery life, which lasts several months to a year depending on usage, and replace it when necessary. Use the SmartThings app on your Samsung device to track the SmartTag.

In both cases, maintaining the devices and ensuring they are operational before shipping is crucial. If the shipment moves through areas with fewer compatible devices, tracking may be less frequent but should resume when the shipment reaches more populated areas.

Internal Tracking Capabilities

Only Affinity Vaults and WCC containers offer internal tracking options exclusively for agents. This ensures precise and secure monitoring of container whereabouts throughout the entire shipping process. This internal tracking capability allows agents to maintain a comprehensive oversight of their inventory, facilitating smoother logistics management and reducing the risk of misplacement or loss during transit.

WCC Tracking:

All containers come equipped with a GPS tracking unit and are assigned a container number by Atlas Operations. WCC tracking gets pinged once a day, that can be tracked in AtlasNet. AtlasNet has an operational function that provides a resource summary showing where they are and what their status is, loaded, empty, etc. This can be managed using the AtlasNet Capacity Manager Application.

Affinity Vaults Tracking:

Tracking is in the process of being implemented. This will be managed using the AtlasNet Capacity Manager Application.



Claims Chargeback Policy

Liability for a Cargo Claim on a container shipment will be assessed as follows:

Loading Agent	50%
Atlas Canada	30%
Unloading Agent	20%

Liability will be subject to normal deductible and cargo claim rules.





Atlas Canada Operations Team

Whether you have a question or need help booking a container shipment, contact Atlas Canada Operations Department.

Call:

1-800-268-5031

Email:

containerization@atlasvanlines.ca

Affinity Vaults Email:

canada@affinityvaults.ca

Atlas Canada Marketing Team

To request containerization marketing materials:

Email: CAN-mktg@atlasvanlines.ca

